

imo Q2

User Manual

Introduction

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Protect our environment! We strive to produce products in compliance with global environmental standards. Please consult your local authorities for proper disposal.

Welcome




Thank you for purchasing an IMO Q2 smartphone.








To assist you with getting the most out of your device, the following guide will help you to navigate your way around some of the key features of your phone and show you some good hints and tips.

It's important to understand that this is not a full Android operating system guide, but something that may help you if you cannot work out how to do something.

For Your Safety

Before using your handset, please read the following important information.

	Do not switch your handset on when the use of wireless devices is prohibited or when the wireless device may cause interference or danger.
	Do not use your phone while driving.
	Follow relevant rules or regulations in hospitals and health care facilities. Switch your phone off near medical devices.

	Switch your phone off in aircraft. The radio signal from it may cause interference in signals of the aircraft.
	Switch your phone off near high-precision electronic devices. It may affect the performance of these devices.
	Do not attempt to disassemble your phone or its accessories. Only qualified personnel may service or repair the phone.
	Do not place your phone and its accessories in containers with strong electromagnetic field.
	Do not place magnetic storage media near your phone. Radiation from the phone may erase the information stored on them.
	Do not expose your handset to high-temperatures or use it in a place with flammable gases such as a petrol pumps.
	Observe any laws or regulations on the use of mobile phones. Respect others' privacy and legal rights when using your phone.

Improper use could invalidate the warranty! These safety instructions also apply to the original accessories.

GETTING STARTED

In the box you should have found an IMO Q2 Quick Start Guide. This explains how to install your Sim card and fit, charge and remove your battery.

It also explains how to turn your phone on and some simple tips of how the touchscreen works.

Before powering on we recommend charging your device for AT LEAST 1 HOUR to prolong your battery life.

After turning on for the first time you should see a WELCOME screen where you need to select your language. After doing this press the yellow button on screen to move to the next step.

You will now be asked to select your WIFI network. For this you will need

the password for the WIFI network you are trying to connect to. This will be case sensitive and can usually be found on your router box.

Connection can take up to a minute the first time whilst it is being verified. After this connection should be much quicker.

If you are out and about in a coffee shop or restaurant, for example, just ask the manager for their WiFi code.

Next you will be asked to input your Google account details or set up a new account if you don't have one.

To do this, simply follow the onscreen steps. Remember to write down your newly created Google email address and password you will be asked to create.

Next you will be asked to input/verify your new mobile number. Once this has been confirmed within PRIVACY AND TERMS you will be prompted to select I AGREE. By agreeing your Google account and email will be set up and you are ready to go!

Your device will now spend a short time "Checking info". Just wait a few seconds until this has finished.

Next you will be asked to set up a screen lock on your device which is optional. We recommend you do this as if you lose your phone then no-one else will access the information on it without the correct info. This can be a PATTERN, PIN number or PASSWORD. Just select one and follow the on screen prompts.

Next you will be asked if you want to show NOTIFICATIONS. This means if you get a message, email etc a small icon will show at the top of your screen. Once selected press NEXT.

You will now be shown the Google Services menu which are all selected by default. You can choose to leave all selected (recommended) or de-select any you chose. Once completed press NEXT.

Finally you have reached the customization screen, where you can choose

how your home screen looks.

Just gently press the screen for a second and you will see “WALLPAPERS” and “WIDGETS” icons.

By selecting Wallpapers you can choose what the background on your home screen looks like. Just click the wallpaper you like and then “set wallpaper”. If you want to choose another one just press the triangle BACK KEY and select a different option.

Then if you press the screen for a second again the Wallpapers and Widgets screen comes up again.

This time select WIDGETS. From here you can add lots of different shortcuts to your home screen.

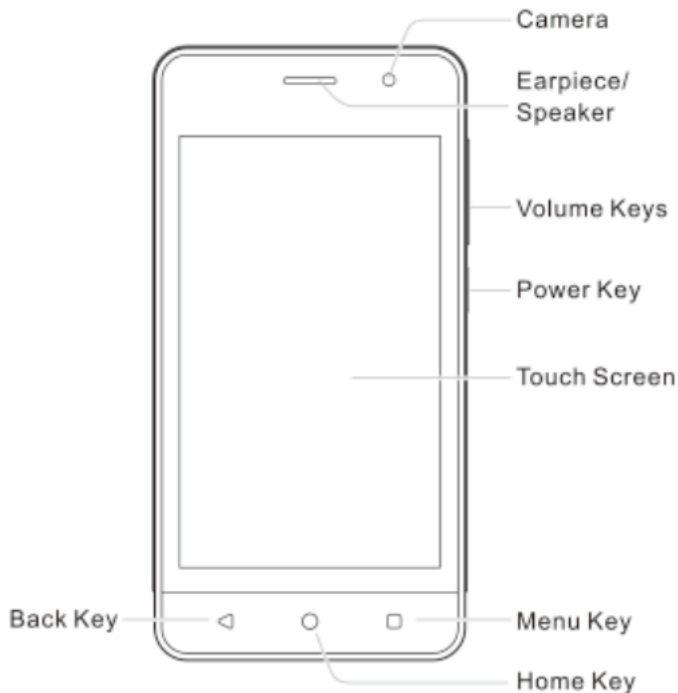
For example if you press down and hold on ANALOGUE CLOCK, you can drag the clock onto your home screen.

You can do this for any of the widgets that are available.

We recommend practicing this to get the hang of it as you will probably change your home screen regularly depending on which Apps you are most frequently using.

To remove a shortcut from your home screen just press and hold the app/widget icon, and you will see a “remove” prompt at the top of your screen. Simply drag the shortcut you would like to remove up to it and release. The shortcut should disappear.

USING YOUR DEVICE



The Main Keys

Volume Key: Press the top of the key to increase the volume, and press the bottom of the key to turn down the volume.

Power Key: Press the key to turn on the phone. Press and hold the key to POWER OFF, RESTART or put the device to AEROPLANE MODE.

Back Key: Touch the key to go to the previous screen.

Home Key: Touch the key to return to the home screen, touch and hold the key to open Google Now.

Menu Key: Touch the key to view the recently used applications, touch again to go to the last application.

Your IMO Q2 home screen should show the following icons as default at the bottom of the screen from left to right.

Green box with a telephone icon

This is where you **make your calls**. A dialer will show where you can dial numbers, show your recent call log, or select your contacts.

Blue box with a speech bubble icon.

This is where your **text messages** are. To read the message simply select it and if you want to reply just press “TYPE MESSAGE” where you will see a keyboard and can type your response.

We recommend having a play with the keyboard so you know how to change to capitals and get symbols such as exclamation marks and pound signs in your message.

To write a new message, click the “+” sign at the top right. Enter the mobile phone number of the recipient on **To** bar or add recipients by touching the **people icon** on the right of the To bar. When typing the message, you can add pictures, capture pictures, contacts, common phrases, subject, videos, etc. by pressing the “+” on the left of the **Type message** bar. When typing the message, touch the upper arrow key to switch between “abc/Abc” mode; Touch & hold to switch between “abc/ABC” mode. Once you have finished typing the message, press the arrow on the right of the message bar to send the message.

Menu Icon

Press the menu icon will take you to a lot of more applications. Try and explore!

Orange box with head symbol icon

This is your **contacts** icon. Simply select the contact you would like to call or send a message too. From here you can send a message to them by pressing the message icon or call them by pressing the phone icon.

Pink box with camera icon

This is your camera icon. By selecting, your camera view appears by default. By swiping your finger from left side of the screen to the middle, you can see Panorama, Camera, Video or Scenery mode options. The Settings icon will also appear to allow you change the Resolution & quality, Storage Path and some advanced settings. Press the 3-dot menu button, you can set the

camera shooting time, focus, HDR, flash and switch between main camera and selfie mode. Press the camera icon to take pictures. Select Video and press the video camera icon to start recording. Press again to stop.

The icon on the left of the camera icon at the bottom allow you to set the Filter mode, and the one on the right of the camera icon allow you to set the Makeup mode.

You can find your pictures and videos in the PHOTOS app. To access this press the Home Key and then press the Menu Key (white circle with 6 white dots). The photos icon is on this screen. Just select and follow the on screen steps.

Google will store your photos under your Google account for you so if you lose your phone you will never lose your photos! We recommend setting up this function.

Google Play Store

Google Play Store is an online application store, where you can download and install applications and games to your Android powered phone. You need to create a Google account and sign in to access.

Browser

You can enjoy surfing the Web using **Browser**. Touch **Browser**, on the screen, touch the URL box at the top, enter the address of the web page, then press right arrow key on the keyboard to confirm. Touch the cross “x” to delete all the contents in the URL bar.

Once on the web page, you will have different options by touching the three vertical 3-dot icon on the right of the URL bar. Pinch /Spread your finger on the screen to zoom out/in of the web page.

Multiple windows can be opened at the same time for your convenience. Touch the book icon on the right of the URL bar to open all windows’ thumbnails. Slide up and down to view all windows, touch one to view it. Touch

“+” to pen a new window. To close a window, touch “x” on the window you want to close or slide to the right.

Problems and Solutions

To save your time if you have any problems here is a quick troubleshooting guide. Please try the fixes before you return to your reseller.

Unable to turn on the phone

- Hold down the power button continuously for at least 10 seconds.
- Check battery is correctly installed. Remove the back cover and battery, and reinstall.
- Check whether the battery is exhausted, and check all connections both on your device and wall socket.

SIM card not recognized

- Remove your SIM card and wipe to clean the metal contact points.
- Re-insert your SIM and power up your phone.

Call quality is poor.

- Please check whether the volume needs adjusting.
- Use of mobile phones in poor reception areas, such as high-rise buildings or basement is common. Please try in a good outdoor reception area.

Contacts cannot contact you.

Make sure the phone is switched on and connected to the network.

You cannot make a call.

- Check your balance is in credit.
- Check you are in a good reception area.
- Try a few numbers as there may be a problem with the device of the person you are trying to contact.